

## **PRIVACY STATEMENT**

### **About your Credit Card**

Any personal credit card information you submit to ChrysalisIntimates.com for ordering is encrypted through our network using Secure Socket Layer technology (SSL) 128 bit data encryption as it is transmitted over the Internet. The information then resides solely on a secure server and can be accessed only in reference to fulfilling your order(s) and answering queries.

When you place an order, we'll ask you to enter your name, billing and shipping addresses, email address, and credit card number with expiration date. Once you have entered this information, your credit card number will always be encrypted so that the number itself cannot be viewed in any of our systems. This information will only be used to process your order. Once your order has been completed, your credit card data will NOT be stored on our server. We will retain only the last five digits and expiration date of your card for order reference purposes.

### **Your Information:**

Chrysalisintimates.com respects your personal information and privacy. Any information you give us is stored on a secure server in an encrypted form. Unless requested, this information is accessed only in order to process your orders.

We will not rent or sell your name, address, email address, credit card information or personal information to any third party without your permission. However, we must cooperate fully should a situation arise where we are required by law or legal process to provide information about a customer. When you submit an order with checkboxes for receiving promotional material via email or postal mail filled in, you may receive periodic newsletters or promotional mailings from ChrysalisIntimates.com and/or from merchants with products or services that may be of interest to you. When you submit your email address for our opt-in email newsletter, you may receive periodic newsletters or promotional mailings from ChrysalisIntimates.com and/or from merchants with products or services that may be of interest to you.

### **About Cookies:**

ChrysalisIntimates.com has upgraded to a "cookie-free" web site. All information passed through our secure servers is done server side and is processed before any information is displayed to the user. This eliminated the need to store cookies in your Internet browser. All information is passed in sessions. Each session is activated when you enter the first item in your shopping cart. Your cart contents will remain in your active shopping cart for up to two hours and they then automatically expire after no activity. If you close your browser window and exit your Internet browser your session will expire as well.

### **Other Information:**

For each visitor that logs-in to the ChrysalisIntimates.com Web site, our Web server

automatically recognizes only the user's domain information (IP address, etc.), but not the e-mail address. We use your IP address to help diagnose problems with our web servers and to administer our Web site.

Also, this Web site contain may contain links to other sites. You should view the privacy policies of these sites and any others you visit as a matter of best practice when shopping online.

ChrysalisIntimates.com also aggregates information on what pages visitors access or visit and information volunteered by the visitor, such as survey information and/or site registrations. The information we collect is used to improve the content of our Web site and used to customize the content and/or layout of our pages for each individual visitor. We may also share this information with our business partners or other third parties, but this information does not include anything that can be used to identify any individual user.

**Consent:**

By visiting and/or ordering from ChrysalisIntimates.com , you are agreeing to the terms of our returns and privacy policies as described above, including the collection and usage of aggregate information as previously mentioned. Any changes in this privacy policy, we will clearly identify those changes on this page.

As certified upon entrance, by visiting and/or ordering from ChrysalisIntimates.com , you are also affirming that you are an adult, at least 18 years of age, are familiar with the standards in your community regarding the acceptance of sexually oriented materials and are not in violation of any such standards by viewing the information and products within this site.

**Security and Older Browsers**

If your main browser window is displaying an error or 'Page cannot be displayed' message when attempting to check out, please read the information below for support.

Users who are running Microsoft Internet Explorer 5.01 may encounter a problem accessing the secure sign-up page due to a known Microsoft bug (see details at Microsoft's Support page). To ensure that none of your information is intercepted by outside parties, ChrysalisIntimates.com uses 128-bit encryption, which is the highest level of security available on the web. Please upgrade your browser at your earliest convenience